



THE INTEGRITY'S DIGEST

APRIL 20, 2023



TEAM SPOTLIGHT:
The Stingray Team



PICTURED AT A RECENT TEAM GATHERING (LEFT TO RIGHT): CAROL WHITTEY, TRACY KIRKLAND, MICHAEL BECKERS, ZACHARY SPRINGER, AND WILLIAM JACKSON. NOT PICTURED: MATTHEW TAMANE, DARRELL TAVE, AND MICHAEL VALANZOLA.

THE STINGRAY TEAM

This month, we are thrilled to shine a light on the IntegrITS 420th Flight Test Squadron (FLTS) IT Team—also known as the Stingray Team. They are doing critical work in support of flight test operations at Edwards Air Force Base. We asked Stingray Team Lead, William Jackson, to give us insight into their work and support of the Warfighter:



Team Name

420th FLTS IT Team (a.k.a. - The Stingray Team)

Team Members

Desktop Support:

Michael Beckers, Matthew Tamane, and Carol Whittey

Information Assurance:

Tracy Kirkland and Michael Valanzola

Server Support:

William Jackson (Team Lead), Zachary Springer, and Darrell Tave

Location

Edwards Air Force Base, CA

How would you describe the work your team does?

The 420th FLTS IT Team provides a full range of IT services to the 420th FLTS in support of flight test operations. Our team has designed, built, and maintained several enterprise networks at different classification levels to support operations across multiple test centers and ranges. Our team supports three sections: Desktop Support, Information Assurance, and Server Support.

Our Desktop Support section works with our units' supervisors to ensure all IT systems are setup and ready for use before a new hire arrives. They also handle all end user interaction, such as handling trouble tickets and individual unique accommodation needs. Desktop Support has maintained a high level of customer service that is always commented on by our customer—both inside our compound and to external government organizations.

Our Information Assurance section maintains tight vigilance over the FLTS networks, ensuring that the services are available, ready, and safe from external attacks; while monitoring usage and demand for our end users in support of flight test operations. They complete this by real-time data audits, reviewing compliance scanning results, system and procedure documentation, and end-user training. This section has worked diligently and is constantly finding new ways to improve the security of FLTS networks, without debilitating or hindering our end users and mission.



How would you describe the work your team does? (cont.)

Finally, our Server Support section maintains a fully virtualized environment, including Virtual Desktop Infrastructure (VDI). The system is comprised of multiple racks of servers logically segmented into clusters for each mission capability needed by our customer. These clusters are each full of dense virtualized servers, with some of the servers running as many as 100 virtual machines each. This team's primary purpose is to design and deploy new capabilities for our end users, and maintain existing system security posture.

Tell us about an accomplishment that makes your team proud.

The 420th FLTS IT team has built an incredibly complex and intricate system that is trailblazing the standard for the U.S. Air Force Information Systems. A lot of the features we are designing and deploying are entirely new concepts for the Air Force, and our team has been creating a lot of the Cyber Security documentation for these processes for the Special Access Program (SAP) community at large.

What is something you wish the whole company knew about your team?

Everything our team of eight (8) has accomplished has been completed with a "minimally manned" staffing. A normal IT environment for our Team's networks would be 20-30 personnel. The entire IT team that includes both government and external support is comprised of 24 people.



Bravo Zulu, Stingray Team!

We truly enjoyed learning more about the work you are doing, Stingray Team! It makes us proud to hear that you are operating with excellence and with customer service that is lauded amongst our stakeholders. We can't go without acknowledging that you've done this amidst a great loss a few months ago. Your resilience over the past few months since your teammate, Julian Segura, passed away has not gone unnoticed. We heard how you came together to support one another as a Team, and we hope you felt supported by the overall IntegrITS Family. You are an awesome Team, and we are grateful to you, Carol, Darrell, Matthew, Michael B., Michael V., Tracy, William, and Zachary!

And the winner is...

In July of last year, Mr. Carter introduced a new incentive as a part of our Employee Referral Bonus program. Today, we are announcing the Employees who have referred the most prospective employees who made it to the interview process in Q1 2023. We had a quite the tie last quarter, and the following individuals will each be given a \$500 gift card: **Justin Vermette, Alex Goodman, Clervans Delmas, Juan Tovar, and Joe Gutierrez!**

We also entered every employee who referred a job applicant in Q1 into a raffle, with the following winner receiving a \$250 gift card: **Garry Carr!**

Congratulations, All! Our Team will reach out to you soon to coordinate getting your gift card to you.

Employee Referral Bonus Update

We've updated the giveaway process for gift cards, and the following is effective as of Q2 2023: At the end of each quarter, everyone who refers a prospective employee *who makes it to the interview process* will be entered into a raffle for a \$500 gift card. We will select two winners from this pool of contestants—meaning two people have the chance to win a \$500 gift card each quarter! Furthermore, we will enter all employees who refer a job applicant into another raffle (regardless of the stage they make it to in the hiring process), with the winner receiving a \$250 gift card.



Tip of the Week

If you are fascinated by Artificial Intelligence (AI), we recently discovered a Community Online Academy (COA) Community called "AI in Practice." It is a "...community for leaders who leverage AI to drive business outcomes. Connect with peers who are using machine learning and AI in real-world scenarios, and gain insights on best practices, overcoming challenges, and the latest trends in the field." If you're interested, [click here](#) to learn more on Insperity's COA website.

COMING SOON

We'll be back on the first Thursday of May with a message from Mr. Carter in The CEO's Corner.

COMMENTS/QUESTIONS

If you have any comments or questions about this week's newsletter, email us at news@integrits.com.

We have also created a website where we are storing the archives of all our newsletters to date: <https://integrits.com/digest-archives/>.

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