



 **OPERATIONAL
EXCELLENCE**

Operational Excellence: Q1 2025 Recognitions

Greetings, IntegrITS Family! In this week's edition of *The IntegrITS Digest*, we are shining a light on individuals who have been recognized for outstanding work on our JTECH II contract in Q1 2025. As a reminder, the JTECH II contract includes our work at the following locations:

- Edwards Air Force Base, CA (Annex 1)
- Nellis Air Force Base, NV and U.S. Army NTC, Ft Irwin CA (Annex 2)
- Hill Air Force Base, UT (Annex 3)

One of the promises we make to our customers is that we “turn technology into solutions.” We understand that there are so many technologies at our fingertips, but it takes innovation and a deep understanding of our customers’ needs to provide SOLUTIONS. As you read through these accolades, you will notice a pattern: our people see a need and then use skill, creativity, and collaboration to provide a solution. Please join us in celebrating the following individuals:



Pictured (left to right): Jaunte Patrick, Erick Valle, and Omar Gonzalez (photo courtesy of JT4)

Annex I Team of the Quarter (TOQ)

Omar Gonzalez and Erick Valle

(alongside JT4 teammate, Jaunte Patrick)

Next Generation Air Dominance (NGAD) IT Team

Omar Gonzalez and Erick Valle saw a need, and through creativity and collaboration, they implemented a solution that significantly increases efficiency for our customer. Here is an excerpt from JT4 describing Omar and Erick’s achievement:

“Recognizing the inefficiencies of using spreadsheets and shared drives to manage projects and purchase requests, the NGAD IT team proactively sought a better solution. Collaborating with the Cloud WISE team and leadership, they implemented the Technical Change Board (TCB) and Purchase Request web applications, leveraging tools already in use by other organizations to create a centralized hub for project information. These applications provide a centralized hub for all project information, streamlining collaboration and enhancing oversight and accountability through standardized review processes, and increases efficiency by automating key tasks. This proactive effort has significantly improved the program's ability to manage projects effectively.”

Operational Excellence: Q1 2025 Recognitions (cont.)



Annex I Innovator

Scott Clarke

System Administrator II

Being “customer oriented” is a key tenet of the IntegrITS Culture, and Scott Clarke noticed that our customer could save time and money by implementing a new task tracker. Scott’s initiative did not go unnoticed, and he was named Annex I Innovator. Here is an excerpt from JT4 describing his achievement:

“JT4 IT has relied on a manual input process using Excel sheets to track tasks, notes, and updates. Sub-C’s very own Scott Clarke has created an innovation that addresses the issues with the manual process. Clarke’s 418th Task Tracker Pro allows users to access comprehensive metrics at the push of a button and comes with an annual cost savings of \$17,456!”

Annex III Team of the Quarter (TOQ)

Spencer Davis and John Maxfield

System Administrators, Utah Test and Training Range (UTTR)



Spencer Davis



John Maxfield

At times, our work requires quick thinking and problem solving. On the day of a scheduled weapon test, our customer was experiencing connectivity issues and Spencer Davis and John Maxfield worked together to quickly find a solution.



Operational Excellence: Q1 2025 Recognitions (cont.)

As you will see in JT4's description of the event, Spencer and John resolved the issue in 10 minutes. It makes us proud when we hear stories like this because it continues to solidify our reputation as proactive problem solvers. Spencer and John are amazing examples of operational excellence! Here is an excerpt from JT4 describing Spencer and John's achievement:

"Saved the WSEP Mission - UTTR / Ratheon was having connectivity issues. After 10 min., Spencer & John had the network switch issues identified and fully operational with the ability to connect all five laptops & the Lumistar system. The fix allowed the customers to conduct playbacks to the system to validate the equipment operability & connectivity to conduct the weapon test scheduled for later that day in support of Combat Hammer."

Additional Recognition

In addition to these awards, we were thrilled to see a few other Annex I team members acknowledged by JT4:

- Paul Farnam and Walter Mendez (HIRSCH Team) were nominated for Sub-C Team of the Quarter (TOQ)
- Barbara Gibson (Data Analyst) and Nate Dowd (ISSO) were nominated for Sub-C Employee of the Quarter (EOQ)
- Jesse Hiatt (Systems Administrator II) was highlighted as an "On-the-Spot Star"

Bravo, Team!

It is truly an honor to never run out of stories of Operational Excellence from our Teams across IntegrITS. A huge thank you to Omar, Erick, Scott, Spencer, John, Paul, Walter, Barbara, Nate, and Jesse for your excellent work. We are so proud and grateful to have you on the IntegrITS Team. We'd also like to thank our IntegrITS Leaders who have taken time to track and acknowledge these achievements. We do not want to miss out on celebrating these accolades, so please email us at news@integrits.com if you or your team receive any awards or acknowledgments from our customers. Bravo, IntegrITS!

IntegrITS Outside the Office

We truly enjoy learning about the exciting things our teams are doing outside of the office. We recently heard about two events that we thought were Digest-worthy.

Air Dominance Team Building Event

The Air Dominance Team at Annex I hosted a team building event where they went to see the brand-new professional soccer team in Lancaster. Here are a few photos they shared from the event:



IntegrITS Outside the Office (cont.)

Insp erity Invitational

Earlier this month, Clarence Carter (CEO) and Ivy Carter (CFO) traveled to Houston, TX for the Insp erity Invitational golf tournament. During their visit, Ivy had the opportunity to participate in an event sponsored by Insp erity and the Canopy Cancer Survivorship Center at The Woodlands. "As a caring community of hope, healing and empowerment, Canopy enhances the quality of life for individuals affected by cancer and for those who support them during their journeys." During the event, Ivy and other volunteers made floral arrangements that were then presented to cancer survivors. Here is a photo of Ivy with one of the bouquets she arranged:



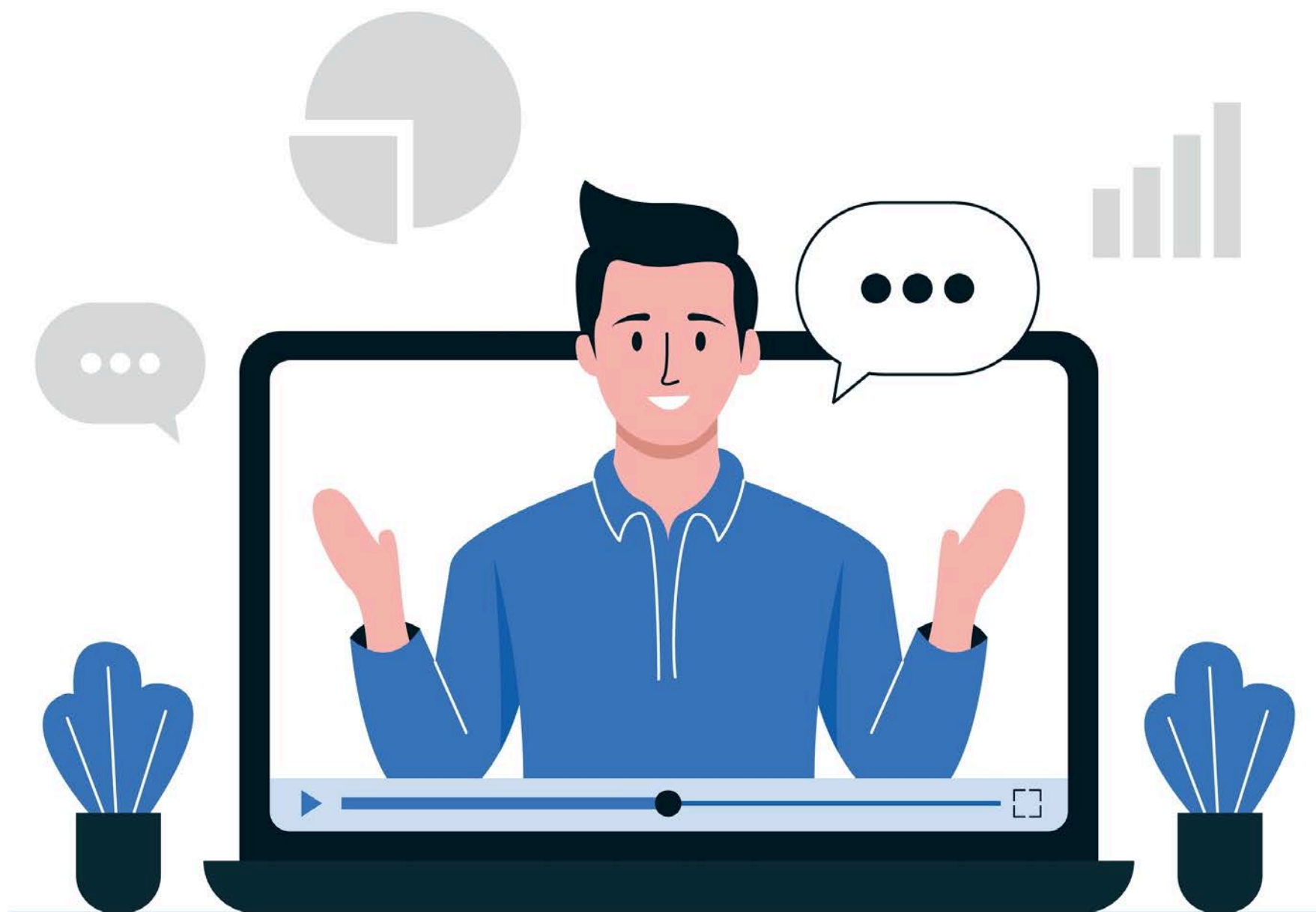
We are thrilled to announce that our 25th Anniversary celebration will be held on October 4, 2025 at the [Marriott Marquis San Diego Marina](#)! Festivities will include dinner, speakers, music, and more. The entire IntegrITS Family from all our locations are invited to attend, and we look forward to making it an experience that is worth the trip. A formal invitation will be sent out in the coming weeks with event details and information on our discounted room rate block at the Marriott Marquis. In the meantime, mark your calendars and we hope you all can attend!

IntegrITS 25th Anniversary Celebration

SAVE THE DATE

October 4, 2025

Marriott Marquis San Diego Marina
San Diego, CA



Tip of the Week

Insperty is hosting Wellbeing Webinars and a Self-Paced Training to provide an overview of the full range of wellbeing support available in our Insperty benefits package. If you'd like a refresher on benefits, consider taking advantage of one of these resources. Select one of the links below:

[May 28, 2025](#)

[July 9, 2025](#)

[Self-Paced Training](#)



The IntegrITS Suggestion Box

We have created a space online where you can submit feedback, questions, or any other insight you have. Suggestion box entries are submitted anonymously, however, if you would like our Team to reach out to you individually, you can include your name and contact information. [Click here to visit The IntegrITS Suggestion Box.](#)



Coming Soon

Join us on the fifth Thursday of May for another edition of *The IntegrITS Digest*.

Employee Referral Bonus Program

At the end of each quarter, everyone who refers a prospective employee who makes it to the interview process will be entered into a raffle for a \$500 gift card. We will select two winners from this pool of contestants—meaning two people have the chance to win a \$500 gift card each quarter! Furthermore, we will enter all employees who refer a job applicant into another raffle (regardless of the stage they make it to in the hiring process), with the winner receiving a \$250 gift card.

We have a number of job openings across multiple IntegrITS locations ([IntegrITS Opportunity Central](#)). Let's work together to find the best candidates for these open positions!

Comments / Questions

If you have any comments or questions about this week's newsletter, email us at news@integrits.com.

We have also created a website where we are storing the archives of all our newsletters to date:
<https://integrits.com/digest-archives/>.



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