



The IntegrITS Weekly Digest



Operational Excellence

Welcome to this week's edition of *The IntegrITS Weekly Digest*.

It truly is an honor to be able to feature so many different teams and individuals who do their work with excellence and strength of character. We do not take it for granted that we are able to dedicate a newsletter *every month* to showcase your incredible work. This month's Operational Excellence Digest takes us to Edwards Air Force Base, as we honor the work and accomplishments of our South Base Team. Read along as our COO, Steve Fox, shares about this incredible team.

Operational Excellence: The South Base Team

Location



IntegrITS has as strong presence of professional support personnel working at the Birk Flight Test Facility (BFTF) at Edwards AFB, commonly referred to as "South Base."

Team Members

Facilities Planning

Scott Baker (Lead)

Raul Mendoza

Installation Services

Tom Grady (Lead)

Eric Caudillo

Mike Caudillo

John Grady

Garrett Jew

IT Services

Andre Nguyen (Lead)

Jose Garcia

Lawrence Hook

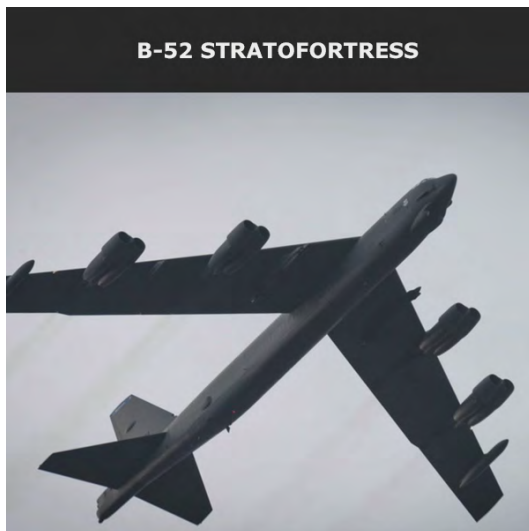
Noe Magana

Ricardo Olivas

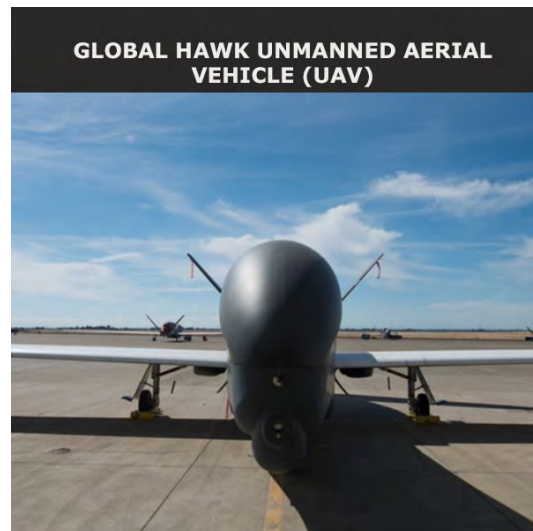
Edward O'Rourke

Bianca Yoosefian

The IntegrITS South Base Team is comprised of highly skilled and experienced personnel, some with over 30 years of experience at Edwards, AFB. The Team can be separated into three functional areas: Facilities Planning Services led by Scott Baker, Installation Services led by Tom Grady, and IT Services led by Andre Nguyen.



B-52 STRATOFORTRESS



GLOBAL HAWK UNMANNED AERIAL VEHICLE (UAV)

(Photos courtesy of [DVIDS](#))

The Facilities Planning Team provides key programmatic and strategic planning services to the BFTF and the USAF, with detailed conceptual drawings and graphics for potential facility solutions to meet USAF and FLTS support requirements (i.e., buildings, runways, taxi ways, etc). This Team also works closely with the 412th CE (Civil Engineer Group) as it lays out plans and executes contracts to build/upgrade the facilities at South Base. The Facilities Planning Team also works closely with the Installation and IT Services Teams to develop detailed drawings for the installation and configuration of the IT infrastructure inside these new/upgraded facilities.

The Installation Team picks up where the Facilities Planning Team left off as it procures, installs, configures, and assesses all the IT infrastructure required to support the various 419th and 452nd programs and personnel assigned to the facilities. This infrastructure includes modular cubicles and cabinets, cable trays/runways/conduit, equipment racks, servers, routers, switches, firewalls, patch panels, CAT5/6/coax and fiber optic cabling, VoIP phone systems, facility security systems, audio/video equipment, and individual workstations and community printers/copiers. Plus, as the office spaces are staffed, our Installation Team provides support to rerun, relocate, reconfigure IT infrastructure as required to meet the staff's mission requirements.

The Installation Team then hands the baton to the IT Team, and they provide the IT services needed to build up servers, load up workstations, configure routers, switches, firewalls, etc. Additionally, they establish the network configurations required by the 419th and 452nd Teams to meet their mission requirements. The IT Team also provides the cybersecurity support necessary to harden all the IT equipment in accordance with DoD and USAF cybersecurity policies and directives. They provide technical support for Risk Management

Framework (RMF) activities, as required, and provide continuous network and workstation cybersecurity monitoring services required. Additionally, the IT Team provides routine Help Desk support services to all users of the 419th and 452nd networks and workstations, both locally and to those operating remotely.

Last month, our CEO visited the South Base Team and was able to meet with the Customer while there. During Mr. Carter's visit and follow-up correspondence with the Customer, they shared how pleased they are with the quality of service our Team is providing at BFTF. The Customer even went a step further and shared that, "We really appreciate the quality of the service and personnel your company is providing, and the IT team here has become the envy of the rest of the base." Mr. Carter's response to the Customer's accolades reflects our sentiments toward the South Base Team: "Thank you for the positive and constructive feedback on our Team. It is the kind of performance and customer success that we strive to deliver, for we measure our success by yours. And I must say, the work accomplished at South Base has indeed been successful."

The South Base Team is excited about a number of new programs and activities that are happening at the BFTF. One of the most exciting are the upgrades being made to the B-52H aircraft that will allow it to continue being a mainstay in the USAF's Global Strike strategy. These upgrades include new engines and electronics that will allow this amazing aircraft—that first flew in 1952—to continue flying another 30 years!

Another exciting program is what the USAF is doing with hypersonic vehicles that could be launched by the bombers supported by the 419th FLTS. The IntegrITS South Base Team provides the critical IT services necessary for the 419th and 452nd FLTS to accomplish their mission of supporting the USAF's Global Strike capabilities well into the 21st century.

We are so proud of you, Jose, Lawrence, Noe, Andre, Ricardo, Edward, Bianca, Eric, Mike, John, Tom, Garrett, Scott, and Raul. Thank you for representing theTeam with excellence, while embodying so many of IntegrITS' core values. We are forever grateful that you are a part of the IntegrITS Family!

Tip of the Week

Those of you with family members between the ages of 5-16 years old might be interested in learning more about Insperity's Community Online Academy (COA) Kids Club. Here is blurb from their website describing the program:

"Register to attend free, live classes 5-days a week taught by both instructors as well as other kids + activities, contests and more! Topics range from hip hop dance, LEGO, science at home, Fortnite, Yoga, Basketball and more! Attend as many or as few classes as works for your family each week."

To visit the COA Kids Club website and register, [click here](#).

Coming Soon: *The CEO's Corner*

Join us next week as we hear from our CEO in his monthly update, The CEO's Corner.

Comments/Questions?

If you have any comments or questions about this week's newsletter, email us at news@integrits.com.

We have also created a website where we are storing the archives of all our newsletters to date: <https://integrits.com/digest-archives/>.

Have an incredible week, and we'll see you next Thursday!

Warmest Regards,
The IntegrITS Weekly Digest

Copyright © 2022 Integrity Corporation, All rights reserved.
You are receiving this email because you are one of our incredible IntegrITS employees.

Our mailing address is:
Integrity Corporation
5205 Kearny Villa Way Ste 200
San Diego, CA 92123-1420